



5700 W. 23rd Ave
Gary, IN 46406

7 January 2023

To: Super Care Inc

Re: Delayed Bivona® custom tracheostomy orders

The purpose of this communication is to provide an update on the supply of Bivona® silicone custom tracheostomy tubes as we continue to navigate a series of challenges related to the supply of raw materials.

Due to these material and staffing shortages we are experiencing much longer lead times.

Components come in and out of stock making it difficult to quote exact delivery times.

Thank you for your patience and understanding as we navigate these challenging times.



Ann O'Connor
Manager; Customer Operations – Gary site

5700 W. 23rd Ave
Gary, IN 46406
Office: 800-424-8662
Cell: 219-798-7041
Fax: 219-989-7435
www.icumed.com

