

August 16, 2023

Subject: Abbott Inventory Update: 8-fl. oz. Abbott Recloseable Container (ARC) products

## **Dear Customer:**

Thank you for your patience as we provide you with regular inventory status updates and the most up-to-date information about the availability of our adult nutrition products. We are committed to providing patients and customers with the nutrition products they need, and when we are unable to do so, we provide additional information and suggested alternatives.

As a valued customer, we want to let you know that we are forecasting a period of low inventory or out-of-stock for our 8-fl. oz. Abbott Recloseable Container (ARC) products. We offer our sincere apologies for the challenges you may experience receiving your shipments. Please continue to refer to the weekly inventory letter for updates and available alternatives. If the estimated recovery timing or suggested product alternative does not meet your needs, please secure a temporary substitute manufacturer option.

For questions regarding your orders or other information about Abbott's nutrition products, please contact our Customer Service team at 1-800-551-5838. If ordering through a distributor, please work directly with your distributor representative on alternative product availability.

Sincerely,

Matt Beebe

Divisional Vice President and General Manager, Therapeutic Nutrition

Abbott