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INFORMATION REGARDING THE PHILIPS VENTILATOR RECALL

Wednesday, August 25, 2021



Philips ventilator recall requires patient self-registration

[Register Your Ventilator](#)

FDA has advised that patients with affected ventilators continue to use their devices until a replacement or repair is made available

Hi Shawn,

Philips, a major manufacturer of respiratory equipment, announced on June 14th the recall of certain medical devices, which could include some Trilogy Ventilators. You may have received a recall notification letter from Philips that is directing you to register your device on their website. Even without a letter, you must register in order to get your affected device serviced. FDA has advised that patients with affected ventilators continue the use of their devices.

Patient self-registration is required to get your affected ventilator repaired or replaced by Philips.

You can visit their website or call 877-907-7508 for more information.

[What vents are recalled](#)

[Register Your Ventilator](#)

[Philips Recall Updates](#)

Philips is awaiting final regulatory approval of their recall process and safety review of the new material they will be using as a replacement in affected devices. There's been little additional detail since the initial announcement which has caused frustration and supply chain challenges. Unfortunately, because Philips is still awaiting approval, SuperCare Health is unable to provide timelines for replacement.

We apologize for the inconvenience caused by the Philips manufacturer recall.

Philips is responsible for the recall and will be working directly with SuperCare Health to repair or replace your affected device according to the recall process outlined by the FDA once approved.

Again, at this time, the **FDA has advised that patients with affected ventilators continue the use of their devices** until a replacement or repair is made available. Please ensure you are using the inline bacterial filters provided for you. Should you need additional filters, please request them through our website chat.

We will continue to provide updates as available through our website, emails, and letters.

[SuperCare Health Updates About Philips Recall](#)

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